

Refinitiv Workspace

System Requirements

Desktop

OPERATING SYSTEM	Windows: 64 bit, 7 (Aero) or higher <i>Recommended Version: Windows 10</i> macOS: 64 bit, 10.10 (Yosemite) up to 10.14 (Mohave)
CPU	Minimum clock speed of 1.5 GHz (minimum 4 physical cores) Minimum clock speed of 1.9 GHz (minimum 2 physical cores) <i>Recommended CPU: Intel Core i5 or higher</i> <i>Recommended CPU for Multiple Screens and Advanced Monitoring: Intel Core 5th Gen i7 or higher</i>
RAM	4GB RAM or higher <i>Recommended for Multiple Screens: 8 GB RAM</i> <i>Recommended for Multiple Screens and Advanced Monitoring: 16 GB RAM</i>
SCREEN RESOLUTION	1280 x 1024 x 32 bit or higher
STORAGE	1 GB free disk space or higher <i>Recommended storage type: SSD</i>
FOR USE OF MICROSOFT OFFICE ADD-IN	Windows: Microsoft Office 32 bit and 64 bit <i>Microsoft Office 2010: 32-bit (Version 14) + KB2405840, SP1+ KB2598139</i> <i>Microsoft Office 2010: 64-bit (Version 14) SP1 +KB2598139, SP2</i> <i>Microsoft Office 2013: (Version 15)</i> <i>Microsoft Office 2016: (Version 16) + KB3114374(3) + KB4461542 (3,4)</i> <i>Microsoft Office 2019: (Version 16)</i> <i>Microsoft Office 365: (Up to version 16) aligned with Microsoft Office 2016 and 2019</i>

Browser

OPERATING SYSTEM	Windows: 7 or higher <i>Recommended Version: Windows 10</i> MacOS: 10.7 (Lion) or higher
CPU	Minimum clock speed of 1.5 GHz <i>Recommended CPU: 1.9 GHz or higher</i>
SCREEN RESOLUTION	1024 x 768 x 32 bit or higher <i>Recommended: 1280 x 1024 x 32 bit</i>
BROWSER	Chrome: (Latest 5 Versions) Safari: 10 +

Virtual Desktop Infrastructure (VDI)

Support of Refinitiv Workspace on VDI platforms is based on the ability of the VDI solution to provide the minimum system requirements at all times.

Customers deploying Refinitiv Workspace software in a VDI environment will be impacted by network latency and equipment.

Virtualization machines (VM) will have adverse performance effects on the end user experience and may interfere with Refinitiv Workspace updates and system files.

Refinitiv currently supports limited functionality testing with major VDI solutions and can provide limited technical recommendations for specific VDI solutions.