pre-experience scholars position conference long-time developing associate success experience Kaufmann top-ranked award academics colleagues Center Supply Research reporting ASU corporate simulations/role-plays egotiations many practical procurement guest paper agenda make Impact component courses hot China KUBS relevance Management biggest series experts Journal course partner alumni European best Craig Institute development editor JSCIM Asia future period accept Impact-Factor highly partners WHU differentiate Korea cases joined confirmed journals Sourcing moderated Lut MBA School Chain practitioners discipline measured AoM-ICW-workshop empirical internships connections relevant Schranner reengineered



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Preface



Negotiations was my favorite course to teach some eight to ten years ago, both in the MBA program and in WHU's pre-experience programs. However, I had to stop this engagement at that time. During the last years, I resumed teaching Negotiations as a full course itself – and not just as part of our procurement courses. It has been a huge success. We have several research projects under way that will generate innovative ideas at the intersection of negotiations and supply chain management. Based on this research and my long-term experience in developing business case studies, I now plan to produce a series of own negotiation cases and simulations/role plays. In addition to building general negotiation skills, these

materials will add a distinctive perspective on the European business environment.

Four Ph.D. students completed their projects and received their doctoral degrees: Julia Gäckler, Gavin Meschnig, Johan Rauer, and Astou Saw – all summa cum laude.

The *Journal of Supply Chain Management* could confirm its position among the top ranked SCM journals worldwide. As measured by the Thomson-Reuters ISI Impact Factor, the journal is now ranked 11th among 185 management journals.

I want to close by thanking our many guest speakers and corporate partners. They enrich our courses tremendously and make our empirical research possible and relevant.

Enjoy reading.

Lutz Kaufmann

Milestones (2015 – 2010)

2015

Publication of article "Publication Productivity in the Supply Chain Management Discipline:
 2011 – 13", by Michael Maloni et al. showing that the SCM ranks WHU 8th worldwide and no. 1 in Europe

2014

- Lutz Kaufmann recognized as one of the 25 best-selling authors over the past 40 years by The Case Centre: As download statistics at The Case Centre demonstrate, some 40,000 WHU cases have been downloaded since 2003
- Publication of 50th anniversary issue of the Journal of Supply Chain Management (JSCM);
 ISI Impact Factor of 3.717 places JSCM 11th among 172 management journals
- IJPDLM Outstanding Reviewer Award for Lutz Kaufmann
- Best Teacher Award for Lutz Kaufmann for BSc course "Negotiations and Dispute Resolution"

2013

- Sixth Emerald/EFMD Outstanding Doctoral Research Award for Ph.D. student of our chair. With this, WHU tops the list of institutions from which awarded dissertations have come
- Three best paper awards (*JPSM, IJPDLM*, and *NARS*) for three empirical studies on the research stream of "behavioral supply management"

2012

- 25th dissertation under the supervision of Lutz Kaufmann successfully completed
- Handelsblatt research productivity ranking lists Lutz Kaufmann as contributing 9 % of all HB points of WHU and also as highest ranked researcher on supply management in DACH region
- Emerald/EFMD Outstanding Doctoral Research Award for two Ph.D. students of the chair

2011

• 10-year anniversary of Lutz Kaufmann as WHU faculty member

2010

- Excellence in Practice Award in Executive Education by EFMD for WHU, Said Business School of Oxford University, and MAN SE. First time that the award went to a German business school
- Lutz Kaufmann becomes Associate Fellow of the Said Business School of Oxford University
- Emerald/EFMD Outstanding Doctoral Research Award for two Ph.D. students of the chair. First time that an institution won the award in two categories in the same year
- Two doctoral dissertations of the chair global winners in award competitions by leading U.S. supply chain management institutions

Milestones (2009 - 2004)

2009

- JSCM Advisory Board Member Oliver E. Williamson is awarded Nobel Prize in Economics
- Publication on "sustainability" in the Wall Street Journal

2008

- Lisa Ellram and Craig R. Carter appointed Co-Editors-in-Chief of the *Journal of Supply Chain Management (JSCM)*; Lutz Kaufmann becomes European Editor of *JSCM*
- First "WHU Campus for Strategy & Leadership"

2007

Lutz Kaufmann becomes jury member of the "Strategist of the Year Award"; award by WHU,
 Bain & Company, and Financial Times Deutschland to recognize the most successful CEOs of publicly listed German companies

2006

- First edition of China Champions ranked no. 7 on the FTD best-selling business book list
- Winner of the EFMD 2006 Case Writing Competition
- Lutz Kaufmann appointed Academic Director of WHU's Executive Education Programs

2005

- Soenke Roessing first Ph.D. student at the chair to complete his dissertation
- WHU case study "Xelibri" is best selling case of the European Case Clearing House (today The Case Centre)

2004

- Lutz Kaufmann appointed as only European member of the Educational Resource Committee (ERC) of the Institute for Supply Management (ISM), USA
- Visiting professor at CEIBS China Europe International Business School, Shanghai
- FAZ reports on innovative teaching methods in our negotiations courses

Publications



Lutz Kaufmann among TOP 25 in the Handelsblatt Ranking of Business Administration 2014

During the reporting period, the *Handelsblatt* Ranking of Business Administration 2014 has been published. The ranking is published every two years and covers more than 2,000 researchers. It is the outcome of a point-based analysis of all publications in scientific journals to date and ranks researchers in the field in Germany, Austria, and Switzerland.

In the current *Handelsblatt* Ranking, Lutz Kaufmann has been ranked no. 21 among all researchers in the German-speaking countries for his research contributions over the last five years. This represents a share of 10 % of WHU's total HB points.

For the full Handelsblatt Ranking, see:

- Current Research Productivity
 http://tool.handelsblatt.com/tabelle/index.php?id=140
- Universities/Level of Institution
 http://tool.handelsblatt.com/tabelle/index.php?id=146
- ➤ Lifetime Research Productivity

 http://tool.handelsblatt.com/tabelle/index.php?id=141

Publications

Articles in Academic Journals

- Rauer, J., Kaufmann, L., 2015: Mitigating External Barriers to Implementing Green Supply Chain Management: A Grounded Theory Investigation of Green-Tech Companies' Rare Earth Metals Supply Chains In: Journal of Supply Chain Management, 51 (2): 65-88
- ➤ Wichmann, B., Carter, C., Kaufmann, L., 2015:
 How to Become Central in an Informal Social Network: An Investigation of the Antecedents to Network Centrality in an Environmental SCM Initiative
 In: Journal of Business Logistics, 36 (1): 102-119
- Reimann, F., Rauer, J., Kaufmann, L., 2014: MNE Subsidiaries' Strategic Commitment to CSR in Emerging Economies: The Role of Administrative Distance, Subsidiary Size, and Experience in the Host Country In: Journal of Business Ethics, online September 2014
- ➤ Maloni, M., Carter, C., Kaufmann, L., Zachary, R., 2015: Publication Productivity in the Supply Chain Management Discipline: 2011 – 13 In: *Transportation Journal*, 54 (3): 291-311

Conference Papers

- Zsidisin, G. A., Gaudenzi, B., Hartley, J. L., Kaufmann, L.: Understanding Commodity Price Volatility Mitigation from Transaction Cost Economics: Preliminary Results 24th IPSERA Conference, Amsterdam, March/April 2015
- ➤ Reimann, F., Shen, P.: Multimarket Contact and the Use of Power in Buyer-Supplier Relationships 10th European Research Seminar, Copenhagen, April 2015
- ➤ Kaufmann, L., Wagner, C. M.: Antecedents of Intuitive Decision-Making in Supplier Selections 10th European Research Seminar, Copenhagen, April 2015
- Kaufmann, L., Reimann, F., Shen, P.:
 Cross-Business-Unit Coordination and the Use of Power in a Multimarket Buyer-Supplier
 Relationship
 34th Annual Strategic Management Society (SMS) Conference, Madrid, September 2014

Publications

Study "Productivity in the Supply Chain Management Discipline: 2011 – 13", by Maloni et al. ranks WHU – Otto Beisheim School of Management 8th worldwide and no. 1 in Europe

The recently published study is the latest edition of an established series of analyses across nearly five decades of institutional research productivity in supply chain management (SCM) journals, ranking the top 25 schools producing SCM research in 2011 – 13.

Maintaining the same primary research objectives and methods as in previous editions, Maloni et al. assessed the relative research productivity of academic institutions in a core set of renowned SCM journals. The study also ranked schools according to the number of contributions per journal. While no institution placed in the top 10 of all analyzed journals, WHU is one of three institutions that placed in the top 10 of three journals. Further, WHU placed in the top 10 for the first time after initially entering the ranking in the previous (2008 – 10) edition, where it ranked 21st (top 10 ranking, see table below).

Analyses in this series are conducted at regular intervals by changing international teams of SCM researchers. An established set of methods, which has been used in all previous editions, guarantees objectivity and comparability of the results.

The Supply Chain Management Group of WHU unites the four independent chairs of Production Management (Arnd Huchzermeier), Logistics Management (Stefan Spinler), Logistics and Services Management (Carl Marcus Wallenburg), and International Business & Supply Management (Lutz Kaufmann).

School	Country	Sum of Share	Author Count	Ranking 2011 – 2013	Ranking 2008 – 2010
Arizona State University	US	15.77	44	1	3
Michigan State University	US	15.61	46	2	10
University of Tennessee	US	14.31	43	3	1
Auburn University	US	13.85	49	4	8
Ohio State University	US	13.59	43	5	9
University of Arkansas	US	10.10	29	6	4
Iowa State University	US	9.62	26	7	16
WHU – Otto Beisheim School of Management	DEU	9.42	24	8	21
Cranfield University	UK	9.21	28	9	6
University of North Texas	US	7.67	16	10	5

Conferences



Craig Carter & Lutz Kaufmann

75th Annual Meeting of the Academy of Management, August 7 – 11, 2015, Vancouver

More than 10,000 academics, scholars, professionals, and students met in Vancouver, Canada, to discuss the theme of the 2015 conference "Opening Governance". The *JSCM* Editorial Team conducted a board meeting, a world café session with Associate Editors, and a session during which Best Paper, Best AE, and Best Reviewer Awards were celebrated.

10th European Research Seminar, April 23 – 24, 2015, Copenhagen

About 50 researchers presented and discussed current research projects in the field of supply chain management. Lutz Kaufmann and Pei Shen attended the conference and each presented a full paper. Both presentations stimulated interesting discussions around the respective research questions, the proper use of the vignette methodology in SCM research, and innovative theoretical approaches in the field of SCM.



Pei Shen & Lutz Kaufmann



George Zsidisin & Lutz Kaufmann

24th IPSERA Conference, March 29 – April 1, 2015, Amsterdam

Over 200 participants from academia and business practice from over 50 countries attended the conference. Lutz Kaufmann and Stéphane Timmer participated. Lutz acted as a session chair, co-presented a working paper from the chair's research stream on raw materials, and represented the *Journal of Supply Chain Management (JSCM)* in the highly interactive meet-the-editors session.

34th Annual SMS Conference, September 20 – 23, 2014, Madrid

The central theme of this year's conference was "Strategies in a World of Networks". Pei Shen attended the conference and presented the research proposal "Cross-Business-Unit-Alignment and the Motivation to Use Power in a Multimarket Buyer-Supplier Relationship". Pei's presentation sparked an interesting discussion among strategy researchers, who had so far limited the study of multimarket contact to (horizontal) relationships among competitors.



Pei Shen

The Journal of Supply Chain Management

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Thomas Goldsby, The Ohio State University

Curtis Grimm, University of Maryland

Christine Harland, University of Bath Janet Hartley, Bowling Green State University

G. Tomas M. Hult, Michigan State University

Vaidyanathan Jayaraman, University of Miami

Jayanth Jayaram, University of South Carolina George John, University of Minnesota

P. Fraser Johnson, University of Western Ontario

The Journal of Supply Chain Management

2014 ISI Impact Factor ranks the *Journal* first or second among supply chain and operations management journals for five consecutive years

The Journal of Supply Chain Management has firmly established itself as one of the leading international journals in the area of empirical research on supply chain management worldwide. In July 2015, the Journal received an ISI Impact Factor for 2014 of 3.857 which is based on 2014 citations of articles published in 2012 and 2013. This Impact Factor has placed the Journal either first or second for five consecutive years among supply chain and operations management journals that focus on publishing empirical research. In addition, it places the Journal 11th among 185 management journals

The *Journal of Supply Chain Management* was included in the Thomson Reuters's Social Sciences Citation Index in 2010. The inclusion is an important, tangible indicator of the *Journal*'s high quality and its ascendancy to the status of a premier journal.

Lutz Kaufmann hast been serving as European Editor of the Journal since 2008.

Rank	Journal	2014 Impact Factor	2014 Total Cites
1	ACADEMY OF MANAGEMENT ANNALS	7.769	1,148
2	ACADEMY OF MANAGEMENT REVIEW	7.475	19,739
3	ACADEMY OF MANAGEMENT JOURNAL	6.448	22,351
4	JOURNAL OF MANAGEMENT	6.071	10,823
5	MIS QUARTERLY	5.311	9,600
6	JOURNAL OF APPLIED PSYCHOLOGY	4.799	25,194
7	JOURNAL OF INFORMATION TECHNOLOGY	4.525	1,386
8	PERSONNEL PSYCHOLOGY	4.490	5,432
9	OMEGA-INTERNATIONAL JOURNAL OF MANAGEMENT SCIENCE	4.376	4,546
10	ORGANIZATIONAL RESERACH METHODS	4.146	3,130
11	JOURNAL OF SUPPLY CHAIN MANAGEMENT	3.857	1,324
11	INTERNATIONAL JOURNAL OF MANAGEMENT REVIEWS	3.857	1,433
13	JOURNAL OF OPERATIONS MANAGEMENT	3.818	5,943
14	ORGANIZATION SCIENCE	3.775	12,120
15	JOURNAL OF MANAGEMENT STUDIES	3.763	6,332

Ongoing Ph.D. Projects, First Supervisor Lutz Kaufmann

Name	Working Title	Second Supervisor
Claudia Wagner	Intuition in Supplier Selection	Miriam Müthel
Pei Shen	Power in Supply Networks	Jürgen Weigand
Barbara Wichmann	Implementation of Environmental Projects in Supply Management	Carl Marcus Wallenburg
Andreas Kissling	The Impact of Expatriate Cross-Cultural Adaptation on Job Satisfaction of their Direct Reports	Jürgen Weber
Harez Nursai	Einfluss der Unternehmensgröße auf die Internationalisierung	Jürgen Weigand
Tobias Kosmol	Supplier Quality Management	Jürgen Weber
Stéphane Timmer	Multi-tier Supply Chain Management	tbd.
Yannick Hecker	Business Negotiations	tbd.
Jörg Rottenburger	Behavioral Supply Management	tbd.
Jens Esslinger	Decision-making in Supply Chain Management	tbd.
Jiachun Lu	tbd.	tbd.

Ongoing Ph.D. Projects, Second Supervisor Lutz Kaufmann

Name	Working Title	First Supervisor
Martin Hammes	The Role of Speed in International Expansion	Thomas Hutzschenreuter
Wolfgang Weichenrieder	Der Trade-Off zwischen Lokalisierung und globaler Effizienz	Peter-J. Jost
Laura Kläner	Truth Seeking and Truth Avoiding Behaviors in Organizations	Miriam Müthel
Li Chen	When the Chinese Dragon Goes Abroad	Miriam Müthel

Ongoing Ph.D. Projects, Second Supervisor Lutz Kaufmann (cont.)

Name	Working Title	First Supervisor
Elmar Wyszomirski	Management Control Systems, their Design Characteristics, and Impact on Managerial Decisions and Extra-Role Performance – Empirical Evidence from China and Germany	Utz Schäffer
Christian Rau	Determinanten des Lieferantenwechsels bei Geschäftskunden: eine empirische Untersu- chung	Stephan Wagner
Sebastian Tobias Fabel	Managing Horizontal LSP Cooperations: Strategic Decision-Making, Alliance Learning, and the Impact of Co-opetition	Carl Marcus Wallenburg
Ines Christoph	Managerial Accounting in South Korea - A Comparative Analysis to German Controllership	Jürgen Weber
Heiko Icks	Controllership im Logistikbereich: Fallstudien zu Aufgaben und Organisation	Jürgen Weber
Daniel Güssow	Complements and Substitutes between Controller Roles & The Strategy Execution Process	Utz Schäffer
Visar Krasniqi	Unternehmenswertsteigerungen durch Restrukturierungsmaßnahmen mit Fokus auf strategische Divests bei deutschen Unternehmen weltweit	Jürgen Weigand
Nik Frodermann	Target Conflicts and Collaboration among Logistics, Production, and Sales	Carl Marcus Wallenburg
Niels Patschke	The Influence of Supply Chain Functions on Strategic Decision Making and its Performance Effects	Carl Marcus Wallenburg
Sebastian Borchers	Prioritization of Corporate Growth versus Efficiency Increase - A Conceptual and Quanti- tative Consideration	Thomas Hutzschenreuter
Nicolás Wiedemann	The Role of Affordance - Studying the Significance of Designed-In Properties of Artifacts in Organizational Routines	Jürgen Weber

Completed Dissertations

First Supervisor Lutz Kaufmann

> Decision-Making Speed in Purchasing

Ph.D. Student: Julia Gäckler

Second Supervisor: Utz Schäffer



 Multinational Enterprises' Challenges to Implementing Sustainability along the Triple Bottom Line

Ph.D. Student: Johan Rauer

Second Supervisor: Carl Marcus Wallenburg



Decision-Making in Cross-Functional Teams – A Behavioral Perspective

on Supplier Selection Decisions
Ph.D. Student: Gavin Meschnig

Second Supervisor: Jürgen Weber



➤ Leadership in Vertical Relationship Networks – A Multiple-Source Investigation

of Cascade Effects across Organizational Levels

Ph.D. Student: Aischa Astou Saw Second Supervisor: Jürgen Weigand



Courses

Bachelor of Science Program		
Title	Term	Share of International Participants
Supply Management	Fall Term 2014	9 %
Negotiations and Dispute Resolution	Fall Term 2014 Spring Term 2015	35 % 30 %
Applied Supply Chain Management	Fall Termin 2014 Spring Term 2015	7 % 44 %

Part Time MBA Program		
Title	Term	Share of International Participants
Strategic Sourcing	Spring Term 2015	20 %

Full Time MBA Program		
Title	Term	Share of International Participants
Strategic Sourcing	Spring Term 2015	62 %
Negotiations	Spring Term 2015	67 %

Executive Education		
Title	Term	Share of International Participants
Negotiations	Fall Term 2014	25 %
General Management Plus Program	Fall Term 2014	20 %

Guest Speakers

In the BSc Program

Name	Function/Institution
 Peter Scharbert 	Director, A.T. Kearney
 Gavin Meschnig 	Associate, A.T. Kearney
 Peter Wessmann 	Partner, INVERTO AG
Alejandro Hernandez	Purchasing Manager Contract Manufacturing & Traded Goods
	Henkel AG & Co. KGaA

In the Part Time MBA Program

Function/Institution

• Kai Nowosel Managing Director, Accenture GmbH

• Robert Bossuyt Corporate VP Global Purchasing, Henkel AG & Co. KGaA

In the Full Time MBA Program

Name	Function/Institution
 Peter Wessmann 	Partner, INVERTO AG
 Petra Spallek 	Corporate VP Global Purchasing, Henkel AG & Co. KGaA
 Torsten Röwekamp 	Category Team Leader Warehousing, Henkel AG & Co. KGaA
 Gesa Tröger 	Director Purchasing Packaging, Henkel AG & Co. KGaA
 Herbert Densky 	Material Group Leader, Henkel AG & Co. KGaA
 Thorsten Schneeberg 	Global Purchasing Director, Services & IMS Germany
	Henkel AG & Co. KGaA
 Konstantin Benda 	Corp. Purchasing Manager M&A/Integration Management
	Henkel AG & Co. KGaA
 Angelika Butt 	Corp. Purchasing Manager Global KAM AT, Innovation & SRM,
	Henkel AG & Co. KGaA
 Aleksander Sosic 	Corporate Purchasing Manager CMTG, Henkel AG & Co. KGaA
 Anushri Parsekar 	Corp. Purchasing Manager CTM/KAM, Henkel AG & Co. KGaA
• Alexandre Correia Pereira	Category Team Member Printed Papers WE&EE,
	Henkel AG & Co. KGaA
Avinash Madhavan	Global Process Manager Sourcing, Henkel AG & Co. KGaA

Guest Speakers



Course: PT MBA "Strategic Sourcing"

Date: April 26, 2015

Topic: The Future of Procurement

Guest Speaker: Kai Nowosel, Accenture GmbH

Course: PT MBA "Strategic Sourcing"

Date: April 25, 2015

Topic: Purchasing as Strategic Key Lever to Boost the

Results in the Company

Guest Speaker: Robert Bossuyt, Henkel AG & Co. KGaA





Course: FT MBA "Strategic Sourcing"

Date: July 15, 2015

Topic: Global Sourcing – Real-life cases and key insights

Guest Speaker: Peter Wessmann, INVERTO AG

Course: BSc "Supply Management"

Date: October 16, 2014

Topic: Total Value Chain Mapping

Guest Speaker: Alejandro Hernandez,

Henkel AG & Co. KGaA





Course: BSc "Supply Management"

Date: September 30 & October 9, 2014

Topic: The Purchasing Chessboard

Guest Speaker: Peter Scharbert & Gavin

Meschnig, A.T. Kearney

Best Teacher Award for Lutz Kaufmann



Lutz Kaufmann received the Best Teacher Award for his course "Negotiations and Dispute Resolution" in WHU's BSc program 2014.

The course allows students to get both an in-depth understanding of the processes and features of negotiations as well as practical training and tools to negotiate effectively and reach specific goals. Besides acquiring in-depth knowledge about major theories and concepts, students also got to apply them in negotiation exercises. These simu-

lations have been specifically tailored to the course's content and put the students into a wide range of challenging negotiation situations, requiring critical thinking and entrepreneurial problem-solving skills to reach an agreement between two or more parties.

The participants specifically praised the practical approach, liveliness, and interaction of the course.

"Great interaction and practical skills!"

"It was interactive, unconventional, yet professional."

"The course managed to reach the learning objective of providing the students with useful negotiation skills for their future careers",

the students stated.





Each year, WHU – Otto Beisheim School of Management recognizes an outstanding educator with the Best Teacher Award.

The award is based on the students' course evaluation (DOBES).

Theses

BSc Program

- > Zeyi Zhuwu: Supplier Quality Management in China The Voice of the Supplier
- ➤ Christoph Rünz: Assessing Synergies in Purchasing from Mergers and Acquisitions
- > Jessica Jacobs: The Impact of Anger in an Intra- and Intercultural Negotiation Simulation of American and Japanese Business People from the American Buyer(s) Perspective
- > Jakob Langen: The Impact of the Industrial Setting on Negotiation Process and Outcome
- Joseph Carnarius: How the Expectation of Corruption Influences Negotiations
- > Hannah Hinkelmann: Gender Influence on the Use of Power and Performance in Negotiations
- ➤ Niklas Walinski: Business Bluffing in the Start-Up Scene Just Cause or Necessary Evil?
- Ferdinand Harries: Purchasing of Marketing Services

MSc Program

- Bianca Wienen: Behavioral Supply Chain Management
- ➤ Igor Schmidt: Use of Power in Supply Chain Relationships
- > Yvonne Hildebrandt: Behavioral Supply Chain Management

Part Time MBA Program

➤ Ron Müller-Knoche: Cloud Sourcing — The Usefulness of Traditional and New Sourcing Strategies

Full Time MBA Program

➤ Michael Jonas: Supplier Quality Management in Eastern Europe

WHU Cases are Download Hits



Cases created at WHU – Otto Beisheim School of Management are real download hits, according to the internationally acclaimed "The Case Centre", formerly known as the European Case Clearing House (ECCH).

As download statistics at The Case Centre show, fully 40,000 WHU cases have been downloaded since 2003. These cases have been used in teaching at institutions that include Stanford University, Wharton, INSEAD and Tsinghua University. WHU has furnished universities located on all continents — from Arizona State University to the University of Stellenbosch to the University of Auckland.

Lutz Kaufmann explains: "The fact that we were able to attract many internationally renowned companies from Germany for our case studies demonstrates not only the high level of real-world relevance at WHU. It also shows that we carry out our WHU cases with great care and with a respectable added value for the companies involved."

Lutz Kaufmann has supervised and written a particularly large number of cases and teaching notes available for download from The Case Centre. He himself was recently interviewed and recognized as one of the 25 best-selling authors over the past 40 years by The Case Centre.

The figure beside shows The Case Centre's best-selling authors.



Christopher A. Bartlett Harvard Business School



Pierre Chandon INSEAD



Markus Christen INSEAD



Karel Cool INSEAD



Mary Crossan Ivey Business School



Benjamin Esty
Harvard Business School



Kasra Ferdows Georgetown University



Charles Galunic INSEAD



David A. Garvin Harvard Business School



Sumantra Ghoshal



James L. Heskett Harvard Business School



Dana Hyde Telfer School of Management



Robert Steven Kaplan Harvard Business School



Kamran Kashani IMD



Lutz Kaufmann
WHU – Otto Beisheim
School of Management



Peter Killing IMD



Nimalaya Kumar London Business School



Christoph Loch Cambridge Judge Business School

20

"Purchasing Live" Event Series: Henkel Global Purchasing Leadership Team again welcomed WHU MBA Group

On July 22, 2015, WHU's Full-Time MBA class of 2016 visited Henkel's Düsseldorf headquarters as part of their core course "Strategic Sourcing" with Professor Lutz Kaufmann and his team. With the visit, Henkel and WHU continued a success format that Henkel's Global Purchasing Head, Bertrand Conquéret, launched together with the team of WHU's Henkel Center for Consumer Goods five years ago. In the morning, Petra Spallek, Corporate Vice President in Conquéret's team, welcomed the group and shared insights about current challenges on international supply markets and about Henkel's purchasing strategies, before diving deeper into Henkel's sustainability approach in purchasing. Torsten Röwekamp addressed strategic approaches to negotiation challenges. Following a rich discussion, the participants enjoyed the opportunity to apply their learnings and engage in a series of negotiations during which they continuously received real-time feedback from a group of Henkel buyers. The event closed with a highly effective "speed-networking" session between the MBA students and further members of Henkel's global purchasing leadership team.



Teaching Innovations

Students develop Real-Life Cases with Renowned Companies

During the 5th semester course "Applied Supply Chain Management: Making a Case for Advancing SCM", BSc students worked in case teams for three months developing cases on current real-life topics within supply chain management. The teams already started contacting companies last year and worked with renowned partners such as Honeywell International, Solarworld, Volkswagen, and ZF Friedrichshafen.

In comparison to "classic" academic courses, the setup of the course offers an innovative way for students to obtain key theoretical learnings by engaging with companies. The intense cooperation between student teams, partner companies, and the WHU faculty leads to case studies which, using real-life situations, give the students deep insights into the fields of purchasing, supplier management, and supply chain optimization. The companies benefit from this cooperation as the teams first create solutions to existing real-life business problems – much like (inhouse-)consulting teams. And after the case studies are written, the companies can use them for inhouse trainings and to further strengthen their employer brand internationally. In cooperation with the supervising chairs, the case studies have been finalized for publication in prestigious portals such as The Case Centre which allows professors and trainers worldwide to download and use these WHU cases in their courses.

The course is led by Lutz Kaufmann and Carl Marcus Wallenburg (Chair of Logistics and Services Management), and is offered twice a year in WHU's Bachelor of Science program.



Executive Education & Corporate Connections

Long-standing Relationship with Henkel Purchasing

The Henkel Center for Consumer Goods (HCCG), founded five years ago, is a joint collaboration between Henkel and WHU focusing mainly on research, teaching activities, and the broader exchange between students and Henkel. As part of this collaboration, the chair has developed an intensive relationship with the purchasing department of Henkel, with Bertrand Conquéret, Henkel's Chief Purchasing Officer, as main counterpart. This year, we organized various joint activities. A full list of activities is provided below.

Event	Description	Class	Henkel Team Member
Guest Session Supply Management Course	Presentation on Project Blackbeard: End to End Value Chain Mapping in Latin America	BSc 2016	A. Hernandez
Guest Session Supply Management Course	Presentation on Best Practices in Managing Price/Currency Volatility Risk in FMCG Industry	BSc 2015	E. Cariu
Case Study Development	Development of a Case and Teaching Notes by a Student Team based on a Real-Life Challenge at Henkel	BSc 2015	B. Guckenbiehl E. Cariou
Interview Training	Practicing Interviews, Developing Presentation Skills	FT MBA 2015	R. Haefs A. Madhavan
WHU Career Fair ("Master your career")	Negotiation Simulation, Info Desk, Speed Networking with WHU Alumni	All	B. Vanstaevel E. Cariou
Henkel China Visit	Visit to Dragon Plant in Shanghai as Part of International Module, Intro- duction to Sourcing Projects	PT MBA 2016	T. Holenia + Team
Strategic Sourcing Course	Presentation on Purchasing as Strategic Key Lever to Boost the Results of the Company	PT MBA 2016	R. Bossuyt
Purchasing Live @Henkel Düsseldorf	Full Day at Henkel with Presentations on Recent Purchasing Challenges, Negotiation Simulations, and Speed Networking with Top Management	FT MBA 2016	See page 21
Thesis Internship C. Rünz	Thesis on Purchasing M&A Synergies	BSc 2015	K. Benda
Research Project T. Kosmol	Qualitative Research Project on Supplier Quality Management	Chair Ph.D. student	T. Holenia + Team

Executive Education & Corporate Connections

WHU Negotiations Program 2014

Negotiation skills matter most when managers face high-stake challenges, have to deal with highly complex, fast-moving environments, or find themselves in seemingly weak positions, stalemates or even open conflict. Lutz Kaufmann and René Pfromm, LL.M. (Harvard), initiated the WHU Negotiations Program to help senior managers and other regular negotiators enhance their skills to create and claim value.

The first program took place from November 23 to November 25, 2014, at the WHU Düsseldorf campus. The participants were working for a variety of industries, including navy, real estate, health care, and insurance. 25 % of them came from outside Germany, including Spain, the Netherlands, and Switzerland.

During the highly interactive program, the participants learned practical techniques how to strategically prepare negotiations, how to anticipate the other side's moves, and how to come to agreements. In various practice-focused role-plays, the participants had the opportunity to apply these techniques right away.

The program received an excellent evaluation from the participants. Their comments included:

- "Great program, great lecturer, great fellow students" (Project Manager in the aerospace industry)
- "Case studies were very good" (Head of Purchasing and Logistics in the construction industry)
- "Valuable content, learned a lot" (Managing Director in the medical devices industry)

Several participants gave a video testimonial, which is available on the program's website (https://www.whu.edu/en/executive-education/open-enrollment-programs/negotiations-program/).

The program also offered a great opportunity to personally get to know each other. During the coffee breaks, lunch on campus, and get-together dinner off-campus, the participants and faculty members exchanged their experiences in business negotiations and beyond. After the program, the participants created a XING Group to stay in touch.



Faculty (René Pfromm, photo left) and participants during the highly interactive program

Executive Education & Corporate Connections

Working Group "Corporate Planning" of the Schmalenbach Association for Business Administration



Schmalenbach-Gesellschaft für Betriebswirtschaft e.V.

The Schmalenbach Association for Business Administration is Germany's longest-standing organization to build a bridge between management practice and academia. The association's diverse working groups host biannual meetings to spark discussion on current topics highly relevant to both corporate managers and the academic community. Lutz Kaufmann heads SG's working group, "Integrated Corporate Planning" (AK IUP), together with Harald Rudolph, Director of Strategy at Daimler AG.

The working group's 2014 fall meeting took place on October 21 in Bochum, upon the invitation of Thomas Frewer, BP Europa SE. Members of the working group shared their perspectives on recent developments of global business risks as well as novel approaches for risk management. A second topic of discussion centered on the increasing importance of "big data", with participants exchanging experiences on how analysis of very large-scale data can be used to improve production processes, product development, and management of customer relationships. Each topic was introduced with brief presentations by working group members, followed by in-depth discussions.

The 2015 spring meeting took place on February 20 in Gütersloh, upon invitation of Christian Kluge, Miele & Cie. KG. This time, the working group explored the impact of digitalization and the "Industry 4.0" (IoT) idea on various industries. Participants gave an insight on how their respective firms are already tapping into the potential of new digital business models, process optimization, or shorter development cycles. Challenges and required adjustments in the different firm functions were also discussed and members shared their experiences and best practices.

The following companies are currently represented in the Working Group:

BASF AG, Bayer AG, BMW AG, BP Europe SE, Daimler AG, DB Mobility Logistics AG, Detecon International GmbH, Deutsche Bahn AG, energiesysteme21 AG, E.ON Climate and Renewables GmbH, Franz Haniel & Cie. GmbH, FTE Verwaltungs GmbH, H+H Senior Advisors GmbH, ThyssenKrupp AG, Jenabatteries GmbH, KION Group GmbH, Miele & Co. KG, Munich Reinsurance Comp., PUTSCH GmbH & Co. KG, Robert Bosch GmbH, Siemens AG, TRUMPF GmbH & Co. KG, Zwiesel Kristallglas AG.



Community Outreach & Services provided to the School

Community Outreach

- > European Editor of the Journal of Supply Chain Management
- ➤ Member of the Editorial Advisory Board of the *Journal of Purchasing and Supply Management* and the *International Journal of Physical Distribution & Logistics Management*
- ➤ Academic Director of the Working Group, "Corporate Planning", of the Schmalenbach Association for Business Administration
- ➤ Member of the Academy of Management, Academy of International Business, Strategic Management Society, German Academic Association for Business Research (VHB), Institute for Supply Management
- ➤ Member of the Awarding Committee for the "Hochschulpreis für Materialwirtschaft, Einkauf und Logistik" of BME e. V. (Bachelor/Diploma/Master-Theses)
- Reviewer for various double-blind reviewed scholarly journals in the fields of international business and supply management (e.g., Journal of Operations Management, International Journal of Physical Distribution & Logistics Management, Journal of International Management, Journal of International Marketing, Journal of Business Ethics, Journal of Purchasing & Supply Management)

Services provided to the School

- > Associated Member of the Advisory Board of the Henkel Center for Consumer Goods
- ➤ Case and teaching note publications at The Case Centre: 2,952 copies downloaded (WHU total since 2003: more than 40,000 copies)
- > Academic Director of the WHU Campus for Strategy & Leadership Conference
- > Member of the Ph.D. Committee of WHU
- > Director of the WHU Asia Center
- Daniela and Jürgen Westphal-Foundation: Lutz Kaufmann is WHU's mentor for the Daniela and Jürgen Westphal-Foundation, which supports students from private universities financially during their semester abroad.
- > Launch of the WHU Negotiations Program

Sustainability

Philosophy and long-term contributions

Sustainability was still a fringe topic when we started our research stream on sustainability in 2003/2004. The situation dramatically changed since then. These days, we see special tracks at conferences, special issues and departments in journals, special courses on sustainability, and even separate (and compulsory) sections required in activity reports such as this. We have contributed to this first wave of "sustainability as a separate topic" with a number of articles in leading journals, some prestigious research awards, the *Wall Street Journal* picking up and reporting on our research, a set of practitioner articles, and even a separate conference from the WHU "Campus for" series back in 2008.

But this sense of sustainability should stop as soon as possible. *All* research we do should logically and automatically cover sustainability. The triple bottom line (3BL) should guide *all* of our activities. Sustainability should ultimately disappear – as a niche. When we have reached this next level, the special tracks, special issues, and special capstone courses, which were often established as desperate catch-up attempts, all will be gone again. The year when this report does not need this special section any longer also will signal the achievement of true sustainability. We are of course not there, yet. So what can we do? Instead of doing research *justifying* sustainability, we should simply focus on *how* it can be done. Instead of creating *separate* sections in our courses, we should *integrate* it into all of our teaching content.

Current contributions and projects

Two manuscripts were accepted with what today is called a sustainability focus. They are titled "How to Become Central in an Informal Social Network: An Investigation of the Antecedents to Network Centrality in an Environmental SCM Initiative" (*Journal of Business Logistics*) and "Mitigating External Barriers to Implementing Green Supply Chain Management: A Grounded Theory Investigation of Green-Tech Companies' Rare Earth Metals Supply Chains" (*Journal of Supply Chain Management*).

The first contribution in the area focuses on the "how" of sustainability, investigating how environmental initiatives are implemented. We undertook a huge effort to map out how an environmental champion in one firm pushed such an initiative through an organization across hierarchical and functional lines.

The second article tries to find answers to the question "how green are the supply chains of green products really" — another equally promising research field. Rather than study - in a large scale fashion - the mainstream/average, we undertook in-depth analyses of the green industries that are expected to also lead in terms of greening their supply chains. We discovered, in fact, that they do not.

Research

Ongoing Ph.D. Projects, First Supervisor Lutz Kaufmann

Name	Working Title	Second Supervisor
Pei Shen	Power in Supply Network	Jürgen Weigand
Tobias Kosmol	Supplier Quality Management	Jürgen Weber
Jiachun Lu	tbd.	tbd.

Ongoing Ph.D. Projects, Second Supervisor Lutz Kaufmann

Name	Working Title	First Supervisor
Li Chen	When the Chinese Dragon Goes Abroad	Miriam Müthel
Elmar Wyszomirski	Management Control Systems, their Design Characteristics, and Impact on Managerial Decisions and Extra-Role Performance - Empirical Evidence from China and Germany	Utz Schäffer
Ines Christoph	Managerial Accounting in South Korea	Jürgen Weber
Martin Hammes	The Role of Speed in International Expansion	Thomas Hutzschenreuter

Articles in Academic Journals

- ➤ Rauer, J., Kaufmann, L., 2015: Mitigating External Barriers to Implementing Green Supply Chain Management: A Grounded Theory Investigation of Green-Tech Companies' Rare Earth Metals Supply Chains. In: *Journal of Supply Chain Management*, 51 (2): 65-88
- ➤ Reimann, F., Rauer, J., Kaufmann, L., 2014: MNE Subsidiaries' Strategic Commitment to CSR in Emerging Economies: The Role of Administrative Distance, Subsidiary Size, and Experience in the Host Country. In: *Journal of Business Ethics*, online September 2014
- ➤ Maloni, M., Carter, C., Kaufmann, L., Zachary, R., 2015: Publication Productivity in the Supply Chain Management Discipline: 2011 13.In: *Transportation Journal*, 54 (3): 291-311

Conference Papers

- ➤ Reimann, F., Shen, P.: Multimarket Contact and the Use of Power in Buyer-Supplier Relationships, 10th European Research Seminar, Copenhagen, April 2015
- ➤ Kaufmann, L., Reimann, F., Shen, P.: Cross-Business-Unit Coordination and the Use of Power in a Multimarket Buyer-Supplier Relationship, 34th Annual Strategic Management Society (SMS) Conference, Madrid, September 2014

Teaching

Courses

Bachelor of Science Program		
Title	Term	Share of International Participants
Negotiations and Dispute Resolution	Fall Term 2014 Spring Term 2015	35 % 30 %

Full Time MBA Program		
Title	Term	Share of International Participants
Negotiations	Spring Term 2015	67 %
International Module China	Spring Term 2015	69 %

Executive Education		
Title	Term	Share of International Participants
Negotiations	Fall Term 2014	25 %

Theses

BSc Program

Zeyi Zhuwu:

Supplier Quality Management in China – The Voice of the Supplier

> Jessica Jacobs:

The Impact of Anger in an Intra- and Intercultural Negotiation Simulation of American and Japanese Business People from the American Buyer(s) Perspective

Teaching

Guest Speakers

In the Full Time MBA Program

Name	Function/Institution
Geun Hee Cho	Manager, Beijing Hyundai Motor Company
• Axel Müller-Hofvenschiöld	Director Procurement, Daimler Greater China Ltd.
David Hornsperger	Senior Manager Marketing Procurement & Strategy, Beijing Mercedes-Benz Sales Services Ltd.
• Minrui Ji	General Manager, INVERTO China
 Matthias Lentz 	Head of Political Section, European Union Delegation to China
Max Merkle	Communications & Business Manager, European Union Chamber of Commerce in China
Roberto Miranda	Product Engineering Manager, ThyssenKrupp Engine Comp. China
Oliver Rui	Professor, China Europe International Business School, Shanghai
Hellmut Schütte	Professor, China Europe International Business School, Shanghai
Gong Yan	Professor, China Europe International Business School, Shanghai
Xiaoyi Zhou	Head of Marketing, Shanghai Shenyuan Printing Co. Ltd.





Roberto Miranda, ThyssenKrupp



Hellmut Schütte, **CEIBS**



Teaching

WHU Full Time MBA students visit China

In March 2015, WHU's Full Time MBA class headed out for their "International Module China", accompanied by Lutz Kaufmann and Tobias Kosmol. The program combined academic perspectives with various company visits and discussions with experienced managers.

The first day of the program took place at WHU's renowned partner university CEIBS. The day was filled with sessions on "Competition in China and Beyond" by Hellmut Schütte (VP and Dean of CEIBS), "Entrepreneurship in China" by Yan Gong, and "China's Financial Markets" by Oliver Rui.

Company visits at ThyssenKrupp Engine Components China (TK ECC), Shanghai Shenyuan Printing, Daimler Greater China Ltd., and Hyundai Beijing, provided deeper insight into the characteristics and challenges of the Chinese economy and business environment. The students engaged in lively discussions with local Chinese and expatatriate managers about challenges and best practices in the Chinese market environment. The program was completed by visits to the European Union Delegation to China and Mongolia and the European Chamber of Commerce.

The farewell dinner on Friday night provided the opportunity to reflect the many impressions the participants got during the program. As the study trip was characterized by a flexible mix of business-related and culture-related events, it did not come as a surprise that the farewell dinner took place in a hotpot restaurant.

On the last day of the one-week module, most of the participants used the opportunity to visit the Great Wall of China north of Beijing.



Full Time MBA Class of 2015 visiting the Forbidden City in Beijing

The Chair's Hall of Fame



Dr. Sönke Rössing



Dr. Christopher Ridder



Dr. Daniel Schmidt



Dr. Andreas Jentzsch



Dr. Alexander Becker



Dr. Peter Körte



Dr. Yvonne Schneider



Dr. Claus Thiel



Dr. Marco Barth



Dr. Thomas Germer



Dr. Fabian Hedderich



Dr. Alex Michel



Dr. Dirk Breitschwerdt



Dr. Dirk Panhans



Dr. Matthias Koch



Dr. Holger Materlik



Dr. Matthias Ehrgott



Dr. Felix Reimann



Dr. Elmar Gans



Dr. Christian Buhrmann

The Chair's Hall of Fame



Dr. Sebastian Kreft



Dr. Dominik Riedl



Dr. Nikola Denk



Dr. Philipp Rossner



Dr. Colin Tritt





Dr. Jan-Frederik Rösch Dr. Sonja Vorwerk-Handing Dr. Christian Wagener





Dr. Philipp Zimmermann



Dr. Astou Saw



Dr. Julia Gäckler



Dr. Gavin Meschnig



Dr. Johan Rauer

Team

Head of the Chair



Lutz Kaufmann

Chair Secretary



Renate Schirra

Research Associates and Ph.D. Students



Pei Shen



Tobias Kosmol



Jiachun Lu



Jörg Rottenburger



Yannick Hecker



Jens Esslinger



Stéphane Timmer

Last but not least

8 Questions to...



...Professor Dr. Lutz Kaufmann, seit 2001 Professor für Internationales Management & Beschaffung an der WHU. Ferner ist er European Editor des Journal of WHU. Ferner ist er European Editor www.whu.edu/intman Supply Chain Management (JSCM). www.whu.edu/intman ...Professor Dr. Lutz Kaufmann, at WHU since 2001 ...Professor Dr. Lutz Kaufmann, at Journal of Supply and also the European Editor of the Journal of Supply Chain Management (JSCM). www.whu.edu/intman Chain Management (JSCM).

1. Was macht eigentlich Lutz Kaufmann?

Er beantwortet Fragen - hier und anderweitig.

2. Wie haben Sie Ihr erstes Geld verdient?

Mit dem Ersteigern von reifen Apfelbäumen von der Gemeinde, deren Abernten und dem Verkauf der Äpfel an eine Mosterei.

3. Mit wem würden Sie gerne einen Monat lang tauschen?

Mit den Heli-Ski-Guides am Arlberg (gilt nur für die Monate im Q1 des Jahres); die übrige Zeit mit mir selbst vor 15 Jahren.

4. Wenn Sie Wirtschaftsminister wären...

...hätte ich wahrscheinlich vorher offenbar Medizin, Jura oder gar nichts studieren müssen.

5. Wenn Sie sich im Flugzeug einen Sitznachbarn wünschen könnten...

...dann auf einem Nachtflug eine recht kleine Person, die lange schläft und ganz sicher nicht riecht. Auf einem Tagflug entweder Denzel Washington oder Jürgen Klopp (natürlich nur sofern sie nicht schlafen oder riechen ③).

6. Ein guter Arbeitstag beginnt mit...

...positiven Nachrichten zum JSCM. Dieses Journal haben meine Freunde Lisa Ellram, Craig Carter und ich 2007 auf dem C- oder sogar D-Level übernommen und in die A-Listen aller bedeutenden Business Schools geführt (wahrscheinlich meine einzige *bleibende* akademische Leistung).

7. Wenn Sie an die WHU denken, sehen Sie...

 a) die Menschen, die jene Entscheidungen fällen werden, die das Leben künftiger Generationen beeinflussen werden und
 b) eine Institution, die zwar gewachsen, aber noch nicht ganz erwachsen ist.

8. Schenken Sie uns eine Lebensweisheit?

Über die Jahre lernt man, dass man im Sinne des Wortes verständnisvoller wird, wenn man sich wirklich in eine andere Person hineinversetzt.

Source: Keep in touch 2/2015

1. What does Lutz Kaufmann actually do?

He is responding to questions – here and elsewhere.

2. How did you earn your first money?

By buying apple trees with ripe fruit at an auction from the local community, harvesting the trees, and selling the fruits to a juice-bottler.

3. With whom would you like to trade places for a month?

With the Heli-Ski-Guides at the Arlberg in Austria (applies only for the months in Q1 of the year); during the rest of the year with myself 15 years ago.

4. If you were Minister of Economic Affairs...

...I probably should have gone to med school, law school or no school before.

5. If you choose a person sitting next to you in the plane...

...during a night flight a small person who sleeps a lot and does not smell in any way; during a day flight Denzel Washington or Juergen Klopp (assuming that they neither sleep nor smell g).

6. A good working day starts with...

...positive news about the JSCM. My friends Lisa Ellram, Craig Carter and I took over the editorship in 2007 when the journal was ranked very low and led it to a top ranked journal in all the leading business schools (probably my only *lasting* academic achievement).

7. When you think of WHU, you see...

a) the people who will be taking the decisions that influence the lives of future generations and

b) an institution that has grown but not yet fully grown up.

8. Leave us with a word of wisdom.

Over the years, I came to fully believe in the famous proverb "before you criticize someone, walk a mile in their shoes" - well, Steve Martin added: "That way, when you do criticize someone, you'll be a mile away and have their shoes" ©.

WHU – Otto Beisheim School of Management

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