#### Kidsmart – Enabling young people to cope with the web Anne Gannon, Dublin City Public Libraries Andreas Teubler, HdM Stuttgart BIB 06/09



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- Irish media focus on cyber bullying and other risks in teenage internet usage
- Children and young people are threatened and attacked via social networking sites
  - Hateful messages
  - ID theft
  - Harassment

#### Fears

- Children are publishing content in an unsafe way (addresses, photos)
- They give away their login data  $\rightarrow$  ID theft
- Their self esteem and/or reputation might be damaged
- Supervision at all times is difficult

## Reactions

- Parents blame schools and technology itself
- Schools introduce zero tolerance policy towards the matter
- Local authorities block access to sites

#### Facts:

#### Anchor WATCH\_YOUR\_SPACE Survey 2006

- 82,5% have logged on
  - only about 20% restrict access to profiles
  - 75% contact strangers
  - 52% of have experienced online bullying

#### Facts:

Webwise 2008 Survey (I)

- Internet users get younger (47% are 7-9 when they first go online)
- 93% said their parents do not supervise their online activity
- Disclosure of personal details
  - 35% name
  - 32% e-mail address
  - 32% photos

### Facts:

Webwise 2008 Survey (II)

- > 27% were asked for contact information by strangers
- > 5% have given out information in this situation
- 18% have posted hateful material on the web
- 18% said they had been bullied within the last 6 months
- more than 25% have been sexually harassed
- 18% were asked to meet with someone they didn't know within the last 6 months
- 23% met someone they didn't know before but only 7% went alone
- 8% of those were attacked verbally or physically

#### Facts: Webwise 2008 Survey (III)

 only 28% would tell their parents
59% said their mother was their main source for information on internet safety

# Why is this libraries' business?

- Many parents lack the information skills to assist their children in learning to use the internet
- Most of the surveyed children said they would prefer another source of information over their parents
- Schools and libraries team up to educate children on how to use the web for study purpose
- Recreational use outweighs study use
- Schools cannot be left alone enforcing internet safety
- Librarians know best.

#### The Kidsmart Project -Idea

- Workshop
- Small group of children or young people
- Skills on demand
- Teaching services they really use
- In a relaxed atmosphere
- Getting parents involved
- Finding out more in the process

#### The Kidsmart Project -Outline

- > 2 modular courses derived from Websmart programme: Kidsmart & Teensmart
- Age specific modules
- Taylor-made from different sources of material and information

### The Kidsmart Project -Topics

- Basic content retrieval
- Social networking
- Cyber bullying

## Trial course - Concept

- Cooperating with Ballybough Youth Centre
- As a part of their summer programme in July 2008
- Using the DCPL Learning Bus
- Maximum of 10 children (10-14) with 2 tutors and one city worker
- Six modules of 2 hours each
- Getting the parents informed and/or involved

## Trial course - Session outline

- Telling each other: Brainstorming, visualisation on flipchart, watching short films, collecting existing knowledge ; PCs stay off
- Activity: search engines, quizzes, games etc.
- Filling in module sheets
- Free activity

## Trial course - Outcome

- Children enjoyed the course and asked for more
- City workers were impressed with the children's commitment and learning outcome
- Some topics were reinforced, some newly introduced
- Tutors gained valuable insight in children's way of using the web

### Trial course - Outcome

Libraries reacting to media outcry in a creative way are appreciated partners of local authorities - which are in charge of our humble funding!

## Recommendations

- Cooperation with city council facilities is valuable lobbying for the library and makes life easier
- Getting parents involved can be difficult encourage children to approach their parents
- Modules proved to be flexible enough for addressing individual groups' needs and interests
- Free activity time is not lost it is giving single person activities a social component

## Prospects

- Giving the material a revision
- From project to programme
- Possibilities:

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- Devising new materials for parents and carers
- Train-the-trainer modules for partner institutions



### Resources

- http://www.webwise.ie
- http://www.watchyourspace.ie
- http://www.thinkuknow.co.uk

#### Auf Deutsch:

http://www.klicksafe.de

(LMK Rheinland-Pfalz & LfM Nordrhein-Westfalen), auch auf Türkisch verfügbar