

New Americans Program: Reaching Out to the Newest New Yorkers and Beyond

**Fred Gitner, Assistant Director of New
Initiatives & Partnership Liaison**

New Americans Program

Queens Library

6. Bibliothekskongress, Leipzig

March 14, 2016

Welcome to Queens – See the World

- The most ethnically diverse county in the United States: 48.5% of its 2.3 million residents are foreign born (from over 190 countries) and speak more than 160 languages
- Of NYC's 3.1 million foreign born residents, 35.5% live in Queens (1.09 million people)



Mission Statement

The mission of the Queens Borough Public Library is to provide quality services, resources and lifelong learning opportunities in books and a variety of other formats to meet the informational, educational, cultural and recreational needs and interests of its diverse and changing population.

The Library is a forum for all points of view and adheres to the principles of intellectual freedom as expressed in the Library Bill of Rights formulated by the American Library Association.

NAP Mission Statement

Queens Library's New Americans Program serves residents of Queens whose primary language is not English, by providing Coping Skills workshops, Cultural Arts programs, International Language collections and informational services. The program works closely with the Adult Learner Program, the Job and Business Academy, and community libraries to assess local needs and link residents with existing system-wide library and social services to enhance civic engagement.

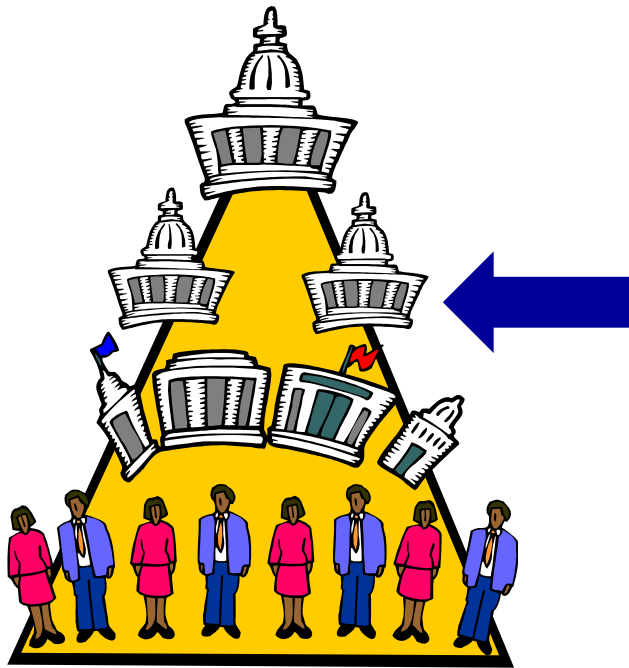
By helping newcomers adapt to American society, while at the same time sharing their diverse cultures with the community-at-large, the New Americans Program furthers the library's mission of serving Queens diverse and changing population.

Coping Skills Workshops

- Lectures and workshops to help new immigrants adjust to life in U.S.
- Topics include immigration law, becoming a citizen, starting a business, parenting, health etc.
- Programs are offered in English and the primary immigrant languages of Queens, including Spanish, Chinese, Korean, Bengali and Russian



Success = *Building Bridges*



**With immigrant-
serving organizations**



With individuals



Powerful Partners (list is growing)

- Community Based Organizations
 - CIANA (Center for the Integration & Advancement of New Americans)
 - Women for Afghan Women
 - World of Women Immigrants (Bukharian)
 - Adhikaar (Nepali women's organization)
 - NALEO (National Association of Latino Elected and Appointed Officials)
 - ANSOB Center
 - Better Speech Now
 - HAUP (Haitian-Americans United for Progress)
 - And many more...



Women For Afghan Women

On the Front Lines of Human Rights

- HOME
- PEOPLE
- PROGRAMS
- PRESS & RESOURCES
- EVENTS**
- JOIN US
- BLOG

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- WAW NEW YORK
- DONATE**
- VOLUNTEER
- READ ENEWS
- BLOG



Eid 2012



Women for Afghan Women & Queens Library

Present



A Celebration of Eid!

QUEENS LIBRARY *Enrich Your Life*®

New Americans Program

in collaboration with
The Mayor's Office of Immigrant Affairs and Haitian Americans United for Progress
presents

PROGRAM IN HAITIAN CREOLE/PWOGRAM AN KREYÒL AYISYEN

Learn About Temporary Protected Status (TPS) for Haitian Immigrants



Topics:

- What is TPS
- Who should apply
- The advantages of having TPS
- Where to seek help with the application process

Speaker: **Yvon Alexis**, Contract Specialist, NYC Department of Youth and Community Development

There will be time for questions and answers.

Thursday, June 3

6:00 p.m.

Rosedale

144-20 243 Street
718-528-8490

Train: LIRR to Rosedale
Bus: Q85, Q111

Monday, June 7

6:00 p.m.

Central Library

89-11 Merrick Boulevard, Jamaica
718-990-0700

Train: F Train to the 169th Street
station / Bus: Numerous Buses go
to the 165th Street Bus Terminal

Thursday, June 10

6:00 p.m.

Queens Village

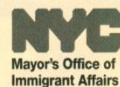
94-11 217 Street
718-776-6800

Train: LIRR to Queens Village
Bus: Q1, Q27, Q36, Q88

For assistance with TPS applications, please come to our free clinic on Wednesday, June 23,

5:30-8:30 p.m. at the Central Library, 89-11 Merrick Blvd., Jamaica.

By subway: F train to 169th St. station. / By bus: Numerous buses go to the 165th St. Bus Terminal.



Admission is free. For more information, call in English: 718-990-0883, in Haitian Creole: 718-527-3776.
www.queenslibrary.org

Queens Library is an independent, not-for-profit corporation and is not affiliated with any other library system.

-Please post on Haitian Creole side-

Queens Library *EnrichYourLife®*
New Americans Program

presents

Program in Haitian Creole/Pwogram an Kreyòl

Immigration Update for Haitians



Join us on Citizenship Day (September 17) for a workshop in Haitian Creole that will provide information on important immigration issues.

Topics include:

- Temporary Protected Status (TPS) – Adjustment of Status
- Naturalization and Citizenship

Presenter: *Jocelyne Mayas*, Community Liaison Specialist, NYS Office for New Americans

There will be time for questions and answers.

Library Hours
 Mon/Thu/Fri. 11-7
 Tues. 2-7
 Wed. 1-7
 Sat./Sun. closed



Wednesday, September 17

5:00-6:30 p.m.

South Hollis

204-01 Hollis Avenue

(718) 465-6779

Bus: Q2, Q77

Admission is free. For more information,
 call in English: 718-990-0883; in French: 718-990-0892

www.queenslibrary.org

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2028-
08/14

in collaboration with Catholic Charities Community Services

presents Program in Mandarin Chinese and English / 中英文講座

Refugee Resettlement Assistance



Are you a refugee who has been granted asylum?

Kelly Agnew-Barajas, Director of Refugee Resettlement of Catholic Charities Community Services, will explain about financial aid, SNAP/Medicaid, job-placement and employment assistance and other help that may be available to you.

For more information, call 718-990-8569 (Chinese) or 718-990-0883 (English).

Tuesday, October 6

2:00-3:30 p.m.

Flushing (IRC Conference Room)

41-17 Main Street

718-661-1200

Train: 7 to Main Street (last stop)

LIRR: Port Washington Line to Flushing-Main Street

Bus: Q12, Q13, Q17, Q19, Q20A, Q20B, Q25, Q26, Q27, Q34, Q44, Q50, Q58, Q65, Q66



Admission is free. www.queenslibrary.org

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— PLEASE POST ON CHINESE SIDE —

2019-9/22

QUEENS LIBRARY *Enrich Your Life*®

New Americans Program

in collaboration with **United States Citizenship and Immigration Services (USCIS)**

presents **PROGRAM IN MANDARIN CHINESE/免費國語講座**



THE NATURALIZATION PROCESS: BECOMING A UNITED STATES CITIZEN

Join this live-streamed video presentation in Mandarin Chinese presented in collaboration with the United States Citizenship and Immigration Services (USCIS) office in San Francisco covering:

- Basics of how lawful permanent residents become U.S. citizens
- Eligibility, the filing process, the interview and citizenship test, fees and other related topics
- Free distribution of USCIS citizenship educational materials
- USCIS field office staff will be on hand to answer questions

Mandarin- and Cantonese-speaking interpreters will be available. USCIS will also conduct a "mock naturalization interview" so candidates have a better understanding of the citizenship process.

Thursday, February 16
1:00-3:00 p.m.
Queens Library at Flushing (Auditorium)
41-17 Main Street
718-661-1200

Train: 7 to Main Street (last stop). LIRR: Port Washington Line to Flushing-Main Street
Bus: Q12, Q13, Q17, Q19, Q20A, Q20B, Q25, Q26, Q27, Q34, Q44, Q58, Q65, Q66, Q6X1

Library Hours
Mon./Wed./Thur. 9-9
Tues. 1-9
Fri.-Sat. 9-7
Sun. closed

Admission is free. www.queenslibrary.org

For more information, call in English: 718-990-0883; in Chinese: 718-990-8539

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— PLEASE POST ON CHINESE SIDE —

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QUEENS LIBRARY 豐富您的生活®

New Americans Program

新移民計劃及美國公民與移民服務局 (USCIS)

聯合舉辦 **PROGRAM IN MANDARIN CHINESE/免費國語講座**



入籍程序：如何成為美國公民

現場轉播美國公民與移民服務局在三藩市用國語舉辦的交流會，內容包括：

- 美國公民與移民服務局將分發免費公民入籍教育資料
- 合法永久居民如何成為美國公民
- 申請資格、程序、面試、公民考試、費用及其它相關問題
- 美國公民與移民服務局的代表將現場解答疑問

有國粵語翻譯。為了帮助大家了解入籍程序美國公民與移民服務局還將演示“模擬公民面談”。

二月十六日 星期四

下午一點至三點

Flushing 圖書館 (禮堂)

41-17 Main Street
718-661-1200

地鐵：七號車至Main Street終點站下車

長島火車：乘Port Washington線在Flushing-Main Street站下車

公車：Q12, Q13, Q17, Q19, Q20A, Q20B, Q25, Q26, Q27, Q34, Q44, Q58, Q65, Q66, Q6X1

開放時間
週一/週三/週四 9-9
週二 1-9
週五-週六 9-7
週日 不開放

免費入場。 聯絡電話: 718-990-8539(中); 718-990-0883(英)

www.queenslibrary.org

皇后圖書館是一個獨立的、非營利的機構，也不附屬於其它圖書館系統。

In collaboration with ANSOB Center present



FREE CITIZENSHIP CLASSES

Learn everything you need to know to pass the citizenship exam - American History, Government and Culture!



The ANSOB Center

Thursdays, April 10- June 12

11:00 a.m. - 2:00 p.m.

Broadway

40-20 Broadway, Long Island City

718-721-2462

Train: R or M to Steinway Street/ Bus: Q101, Q104

Library Hours

Mon. 9-8

Tues. 2-7

Wed./Thur./ Fri. 11-7

Sat. 10-5:30

Sun. closed

- Instructional materials provided free of charge
- Classes taught by experienced instructors
- Citizenship application assistance also available free of charge
- Open to anyone with a Green Card

Please register on Thursday, April 10 at 11:00 a.m. in person at the library (first come, first served) or call 718-278-4303 to register in advance.



For more information call: 718-990-0883
Admission is free. www.queenslibrary.org

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Partnering with Cultural Centers and Consulates

- Korean language classes at Flushing and McGoldrick with funding from the Korean Education Center of the Korean Consulate
- “China Today” cultural programming funded by the Consulate General of the People’s Republic of China in New York
 - ❖ Photo Exhibits at CEL, Flushing and five different community libraries
 - ❖ Chinese Folk Art Demonstrations
 - ❖ Chinese Film Screenings and Discussions



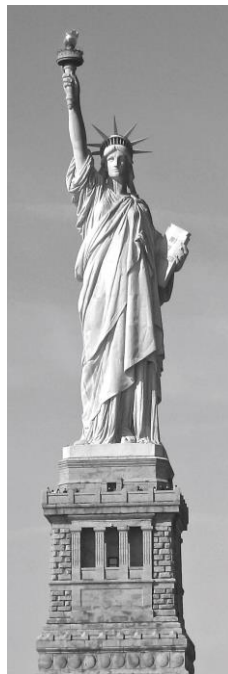
Queens Library *Enrich Your Life®*

New AMerICANS PRoGRAM

in collaboration with the **Romanian Society and Community Center** presents

Program in romanian / Program in românește

NEW DEVELOPMENTS IN IMMIGRATION LAW



Topics:

- **Requirements and benefits for Deferred Action for Childhood Arrivals (DACA)**
- **New provisional unlawful presence waiver process**
- **Public benefits for immigrant children**

There will be time for questions and answers.

Speaker: **DiANA VoiCu-MARiNesCu, esq.**

Monday, March 4

6:00 - 7:30 p.m.

Sunnyside

43-06 Greenpoint Avenue

Long Island City

718-784-3033

Train: 7 to 46th Street/Bliss Street

Bus: B24, Q32, Q39, Q60

Library Hours

Mon. 9-8

Tues. 2-7

Wed./Thur./Fri. 11-7

Sat. 10:5-30

Sun. closed

Admission is free. www.queenslibrary.org

For more information, call: in English: 718-990-0883; in Romanian, 718-990-0718

This program is funded by fees collected by Queens Library.

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— PLEASE POST ON ROMANIAN SIDE —

IMLS Librarian Digital & Integration Gateway Project

- Three year Federal grant (2014-17) awarded to Queens Library to train 400 staff members (librarians and other public service staff) using curriculum developed by QL and outside consultants, which will be made available to other libraries
- Training began in June 2015 with first cohort of 30 librarians; Cohort 3 is now underway
- Four training modules, each with three three -hour workshops
- Module # 1
- *Immigrant and Community Needs to train librarians to assess and analyze community demographics and immigration trends to better serve their respective immigrant constituency...*
- Module # 2
- *Digital Tools & Technological Resources to familiarize librarians with a range of digital and technological tools, devices and applications needed to aid immigrants in accessing information about translation, legal, financial and other services, how to complete or download online applications, etc...*

IMLS Librarian Digital & Integration Gateway Project (Cont.)

- Module # 3
- Immigrant Resource Development *to teach librarians how to access resources and make referrals to immigrants for translation, housing, health, citizenship, job training, employment and other services...*
- Module # 4
- Citizenship and Integration Support *to teach librarians about the new immigration laws and how they impact their constituency, as well as about existing citizenship and naturalization services (the Library's and partners), including citizenship, civics and ESOL workshops and classes, naturalization attorneys or BIA accredited representatives, etc...*

GLOBAL COMMONS @ QUEENS LIBRARY

Global Commons @ Queens Library: Our Mission

Queens Library is the borough's **GLOBAL COMMONS**: a free and trusted place where everyone's ideas and interests are a priority.

Given our unique role

Global Commons @ Queens Library seeks to better serve the ever-changing educational, cultural and linguistic needs and interests of all Queens' residents for their mutual benefit.

Global Commons @ Queens Library

Our Vision of Success

All Queens' residents have the benefit of participating in a richer and more vital civic society, one that serves as a model for all urban cultures

Global Commons @ Queens Library

To achieve this vision, we will expand our award-winning services and programs in four areas:

- I. Language and Learning**
- II. Cultural / Enrichment Programming**
- III. International Print & Digital Collections**
- IV. Essential Services for Newcomers**

ขอบคุณ

Gracias

شكراً

Grazie

THANK YOU

Bedankt

Köszönettel



Obrigado!

謝謝

HVALA

Merci

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