

The Library experience

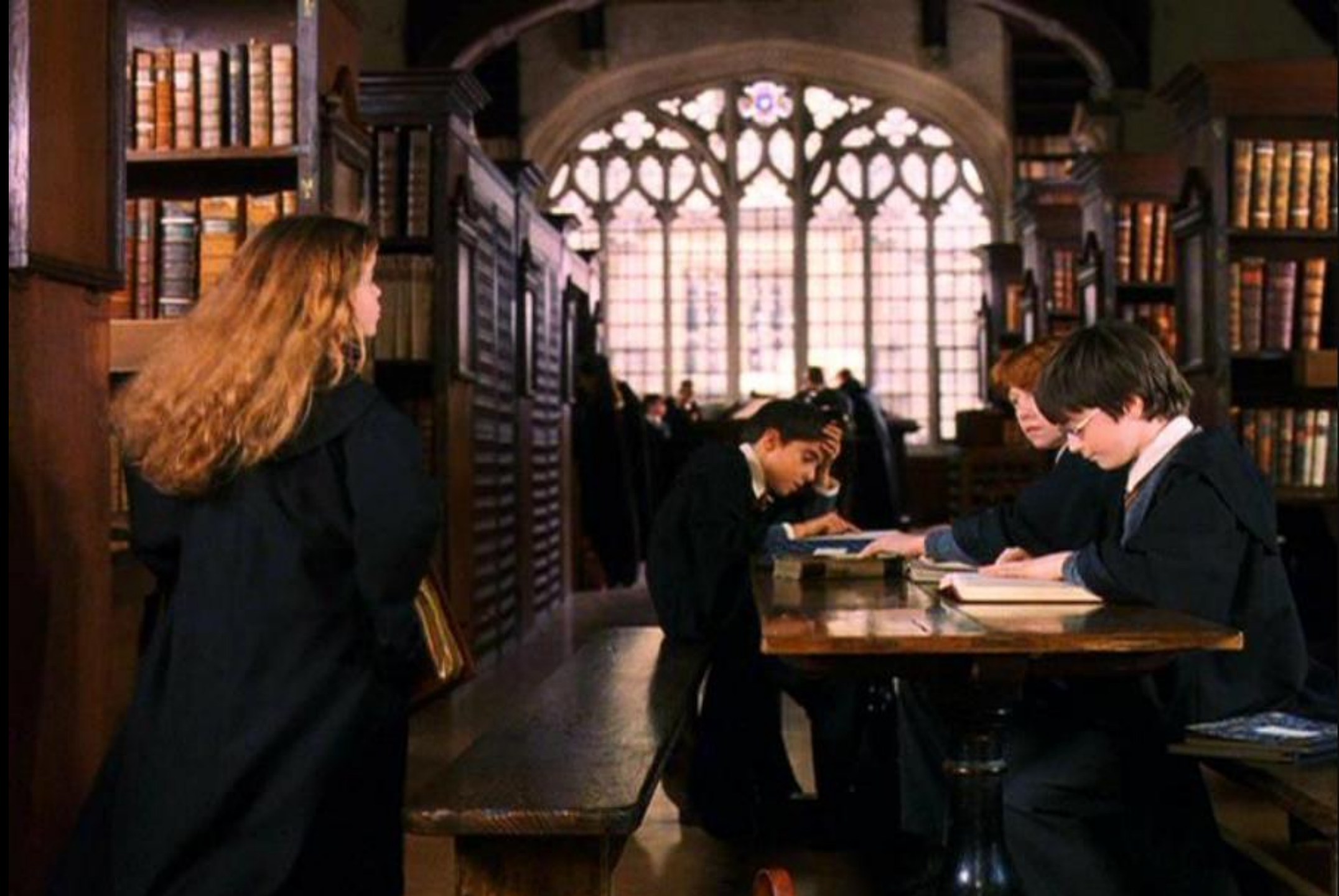


From **idea** to **initiative**

I am your customer, I am unique, I want to be special, pay me real attention, excite me, open my eyes and make my time with you a fabulous experience







THE SUNDAY TIMES TOP TEN BESTSELLER

Yuval Noah Harari



Sapiens

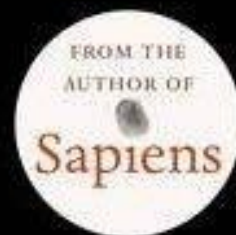
A Brief
History of
Humankind

'A RARE BOOK...THRILLING AND BREATHTAKING'
OBSERVER

VINTAGE

THE SUNDAY TIMES TOP TEN BESTSELLER

Yuval Noah Harari



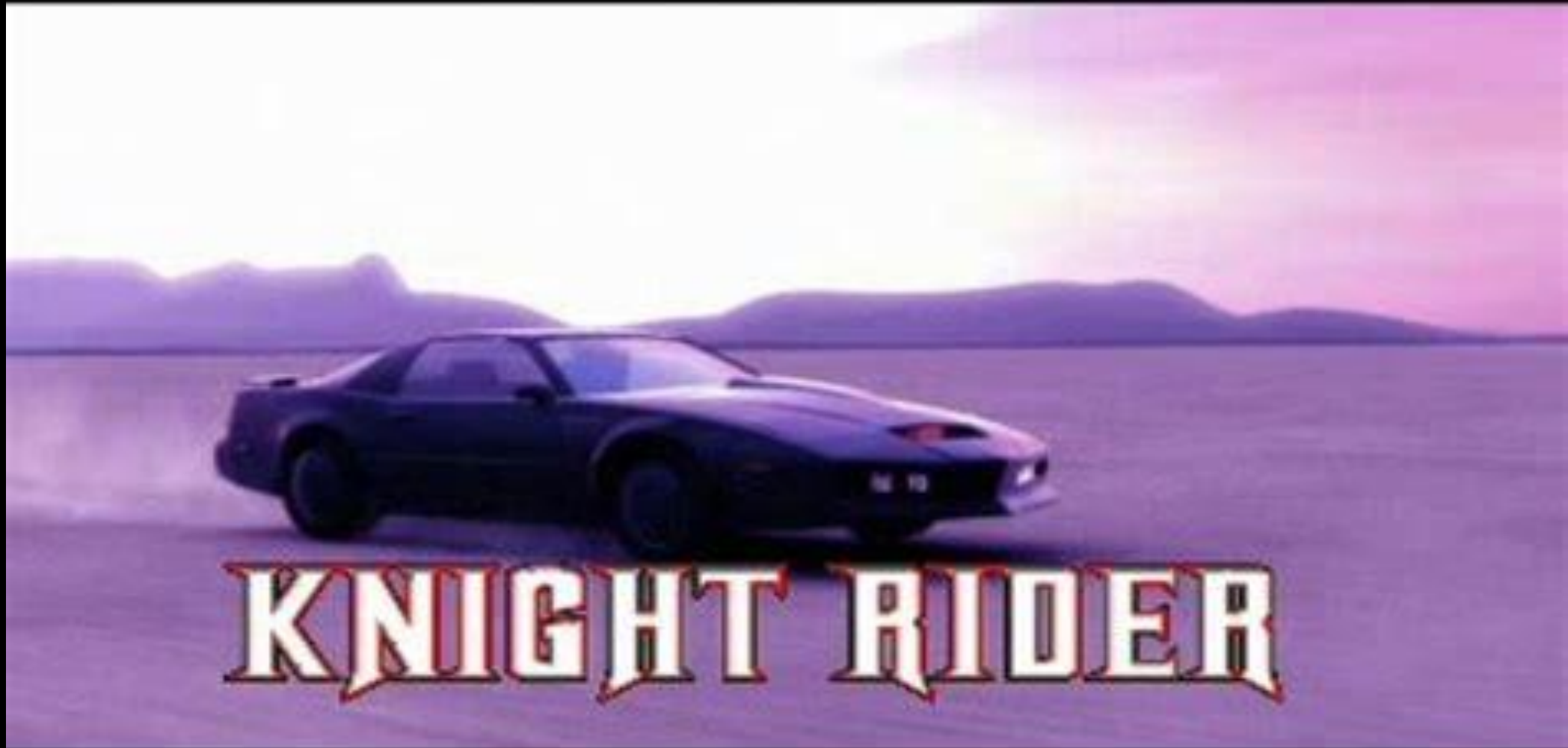
Homo Deus

A Brief History
of Tomorrow

'A SPELLBINDING BOOK'
OBSERVER

VINTAGE

AI is not new



Trust

Fear

Fear



TRUST REQUIRES...



YOU ARE ON A JOURNEY...



- WHAT do we need to learn about privacy?
- WHO do we need to meet? Listen to?
- WHAT can we do with what we have today?

YOU ARE ON A JOURNEY...

?

Meet our
Smart City or
Open Data
Program Lead

Refresh our
own Privacy
Policy... assess
how well you
comply

Use Design
Thinking to
Understand
community
concerns about
privacy

Include
Internet
Safety in
Maker Space

Hold a
Digital Privacy
Speaker Series
with regional
experts

Offer a
“Cyber Safety
Program” for
Children?
Seniors?





The future is now,
and it's better than
in *Minority Report*.



IBM
WATSON

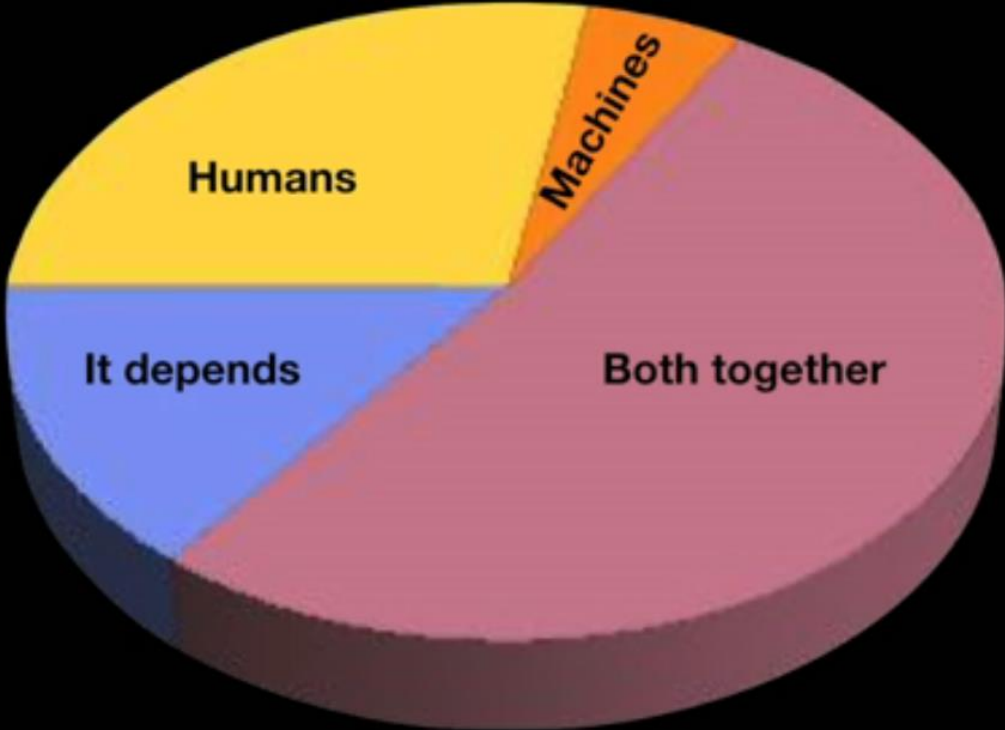
Bridget 2.0





Do I have a deep understanding?

If super intelligence arrives, who should be in control?



(Based on 14,886 respondents at <http://aeeofai.org>)



Go
Science
Girls





who won the most grand slam titles in tennis



[Alle](#)

[Nieuws](#)

[Afbeeldingen](#)

[Shopping](#)

[Video's](#)

[Meer](#)

[Instellingen](#)

[Tc](#)

Ongeveer 17.800.000 resultaten (0,63 seconden)

Roger Federer

Roger Federer has **won 20 Major singles titles** — the **most** by any man in history, including an all-time record eight Wimbledon **titles**. Don Budge is the only male player in **tennis** history to have **won** six consecutive **Grand Slam** singles **titles**, from Wimbledon 1937 to U.S. Championships 1938.



[List of Grand Slam men's singles champions - Wikipedia](#)
en.wikipedia.org

Bias?



who won the most grand slam titles in tennis women



Alle

Nieuws

Afbeeldingen

Shopping

Video's

Meer

Instellingen

To


Ongeveer 12.200.000 resultaten (0,54 seconden)

Serena Williams is the **winner** of 23 Major singles **titles** – Open era record. Steffi Graf – **winner** of 22 Major singles **titles**, and the only person to **win** the Golden **Slam** (1988). Helen Wills Moody – **winner** of 19 Major **titles**, the first woman to **win** more than 10 **titles**.



[List of Grand Slam women's singles champions - Wikipedia](https://en.wikipedia.org/wiki/List_of_Grand_Slam_women's_singles_champions)
en.wikipedia.org

Bias!



**Welke ethische problemen zie je bij AI,
nu je er meer mee te maken hebt?**

What If You Had a “Librarian” For Life?

- Or a posse of info pros that were your info buddies throughout your life (early childhood education, adult learning, career, vocation, avocation, and beyond?)
- “Real” and/or virtual
- Local, global, micro-local
- Subject matter experts
- Can change access and librarian(s) at will
- “Followed” you everywhere : Layers of availability
- **WAY** beyond Google



